

Department of Consumer Affairs

DCA iServices

API USER GUIDE

INTRODUCTION

The Department of Consumer Affairs (DCA) iServices API is now available to the public for access. This user guide contains instructions on how to:

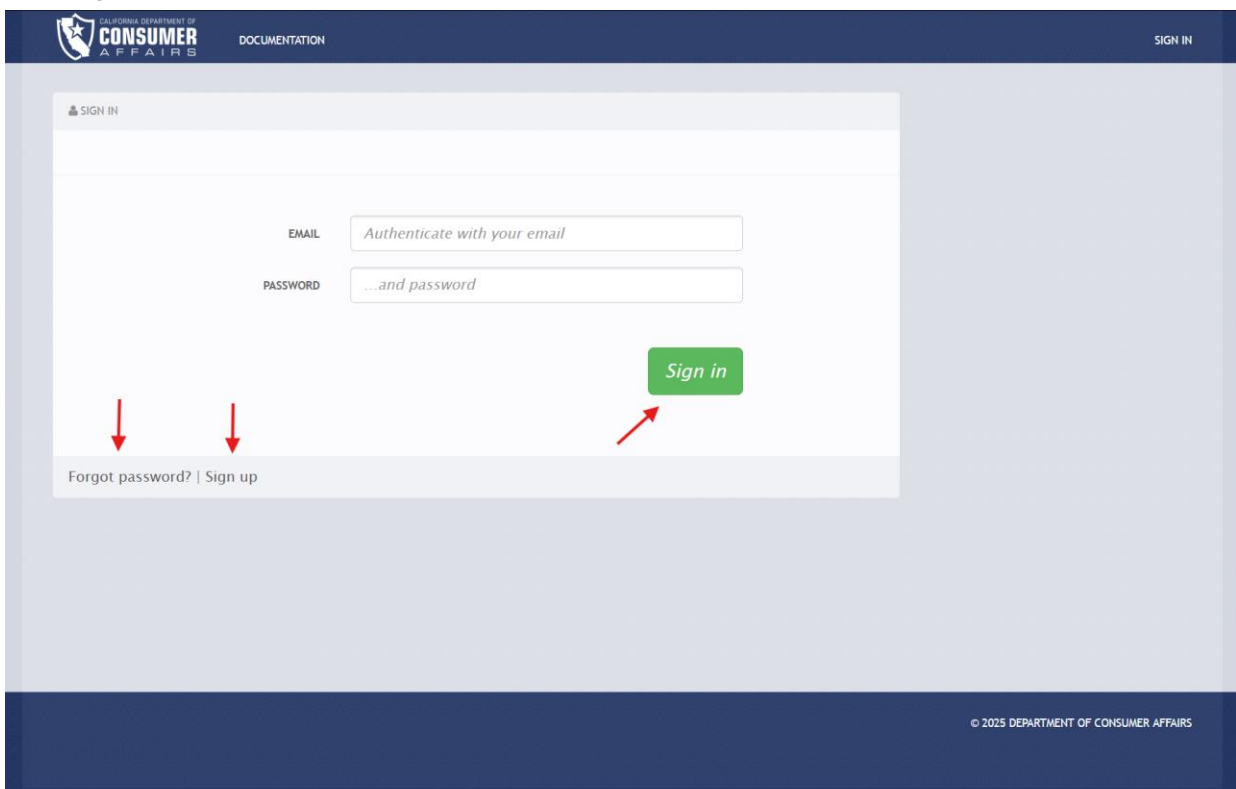
- ✓ Sign up and create a DCA iServices Account.
- ✓ Utilize your Application ID and Key to access DCA data.
- ✓ Manage your account and contact the DCA iServices Team for support if needed.

GETTING STARTED

- Click the following link to access the **DCA iServices Home Page**: <https://iservices.dca.ca.gov/>
- Click **SIGN IN**, located at the upper right hand of the Home Page.



- At the **SIGN IN** page, users have the following options:
 - **Sign Up** (First Time Users)
 - **Sign In** (Existing Users)
 - **Forgot Password**



1. **SIGN UP** (First Time Users)

- Click **Sign up**.

The screenshot shows the 'SIGN UP' form on the California Department of Consumer Affairs website. The form is titled 'SIGN UP' and includes a 'SIGN IN' link in the top right corner. The form fields are as follows:

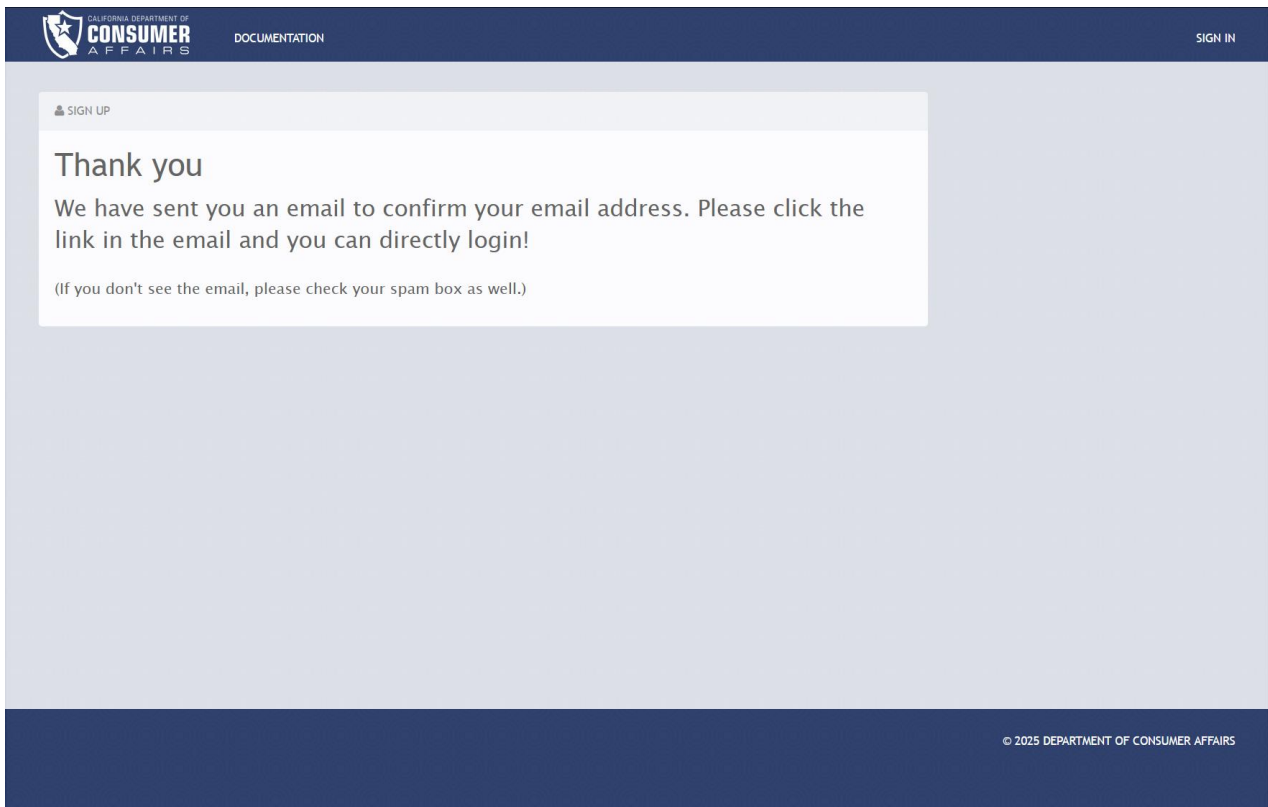
- ORGANIZATION NAME
- TYPE OF BUSINESS
- STREET ADDRESS
- CITY
- STATE (dropdown menu)
- ZIP
- PHONE NUMBER
- USERNAME
- EMAIL
- PASSWORD
- PASSWORD CONFIRMATION

A green 'Sign up' button is located at the bottom right of the form. The footer of the page reads '© 2025 DEPARTMENT OF CONSUMER AFFAIRS'.

- Enter your **Organization Name**, **Type of Business**, **Address**, and desired **Username**, **Email**, **Phone**, and **Password**.
Note: Username may not contain spaces.
Note: Password must be at least 20 characters, use upper and lowercase letters, one digit and one special character.
- Click **Sign Up**.

- A **Thank you** pop up will appear with instruction to check email for a **DCA API Account Confirmation** message.

Note: Users will also receive a no-reply email regarding a new Application Key creation.



- Click the **highlighted link** to activate your new API account and complete sign up. This will take you to the **Sign In** page.

From: no-reply@iservices.dca.ca.gov

Subject: Department of Consumer Affairs API account confirmation

Dear username,

Thank you for signing up for access to the Department of Consumer Affairs API, your account has been created.

Your username is: username

To activate your account, please visit:

<https://iservices.dca.ca.gov/activate/7da8da14248647993cb617f013bed6991703e6e8>

If you have problems activating your account, please contact support at iservices@dca.ca.gov.

The API Teams at Department of Consumer Affairs

2. **SIGN IN** (Existing Users)

- Enter your **Username or Email** and **Password**.
- Click **Sign In**. This will take you to the **DCA iServices Home Page**.

The screenshot shows the 'SIGN IN' page of the California Department of Consumer Affairs (DCA) iServices. The page has a dark blue header with the DCA logo, the text 'DOCUMENTATION', and a 'SIGN IN' link. The main content area is light gray and contains a white sign-in form. The form has a title 'SIGN IN' with a user icon. Below the title are two input fields: 'EMAIL' with the placeholder text 'Authenticate with your email' and 'PASSWORD' with the placeholder text '...and password'. A green 'Sign in' button is located below the password field. Red arrows point to the 'EMAIL' label, the 'PASSWORD' label, and the 'Sign in' button. At the bottom of the form, there is a link 'Forgot password? | Sign up'. The footer of the page is dark blue and contains the copyright notice '© 2025 DEPARTMENT OF CONSUMER AFFAIRS'.

CALIFORNIA DEPARTMENT OF
CONSUMER
AFFAIRS

DOCUMENTATION

SIGN IN

SIGN IN

EMAIL Authenticate with your email

PASSWORD ...and password

Sign in

Forgot password? | Sign up

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3. FORGOT PASSWORD

- Click **Forgot Password**.

California Department of
CONSUMER
AFFAIRS

DOCUMENTATION

SIGN IN

SIGN IN

EMAIL

PASSWORD

Sign in

Forgot password? | Sign up

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- Enter your **email address** to receive password reset instructions.
- Click **Send Instructions**. A **DCA Lost Password Recovery** email will be sent to you.

California Department of
CONSUMER
AFFAIRS

DOCUMENTATION

SIGN IN

FORGOT PASSWORD

EMAIL ADDRESS

Please enter the email address you used to sign up to this site. Instructions on how to reset your password will be sent to you.

Send instructions

< Sign in

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- Open the **DCA Lost Password Recovery** email and click **highlighted link** to reset your password.

From: no-reply@iservices.dca.ca.gov <no-reply@iservices.dca.ca.gov>
Subject: Department of Consumer Affairs Lost password recovery. (Valid for 24 hours)

Dear Username,

You can reset your password by visiting the following link:

https://iservices.dca.ca.gov/admin/account/password?password_reset_token=94b43811689f9d37e1a4f794ec5389ea5cd49965702ea0bc89badb68bfe8e70c



If you continue having problems or if you have not requested this change, please contact support iservices@dca.ca.gov and we will get back to you as soon as possible.

The Department of Consumer Affairs API Team.

- Enter **New Password**
- Click **Change Password**. This will take you to the **Sign In** page.

CHANGE PASSWORD

PASSWORD

PASSWORD CONFIRMATION

Change Password

Sign in

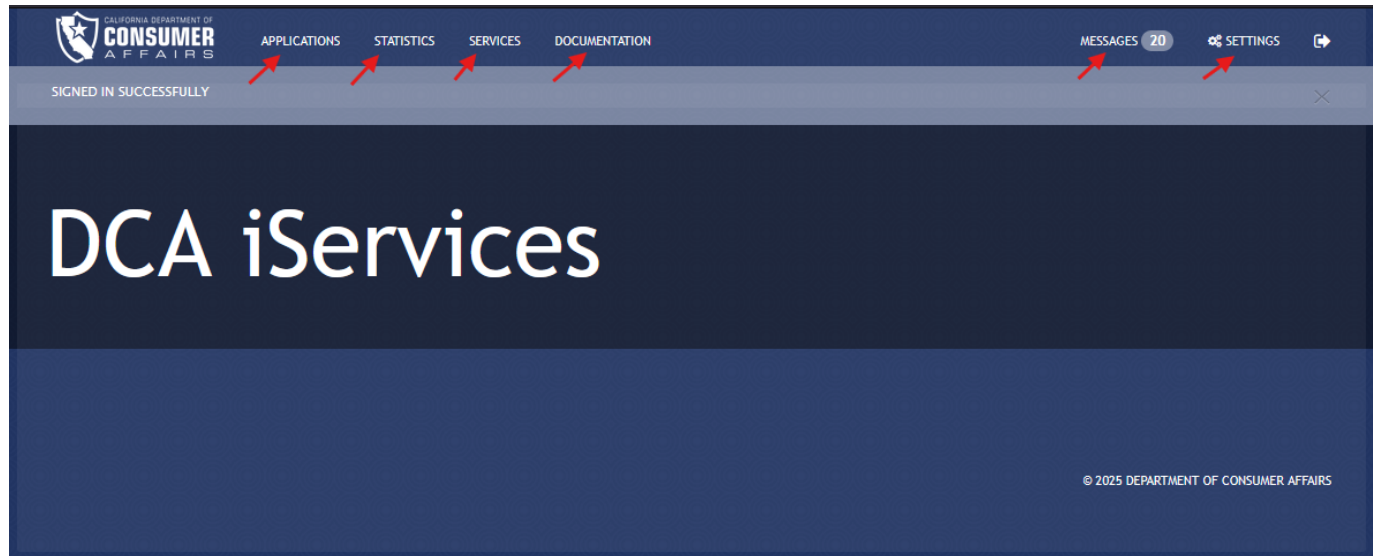
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- Enter your **Username or Email** and **New Password**.
- Click **Sign In**. This will take you to the **DCA iServices Home Page**.

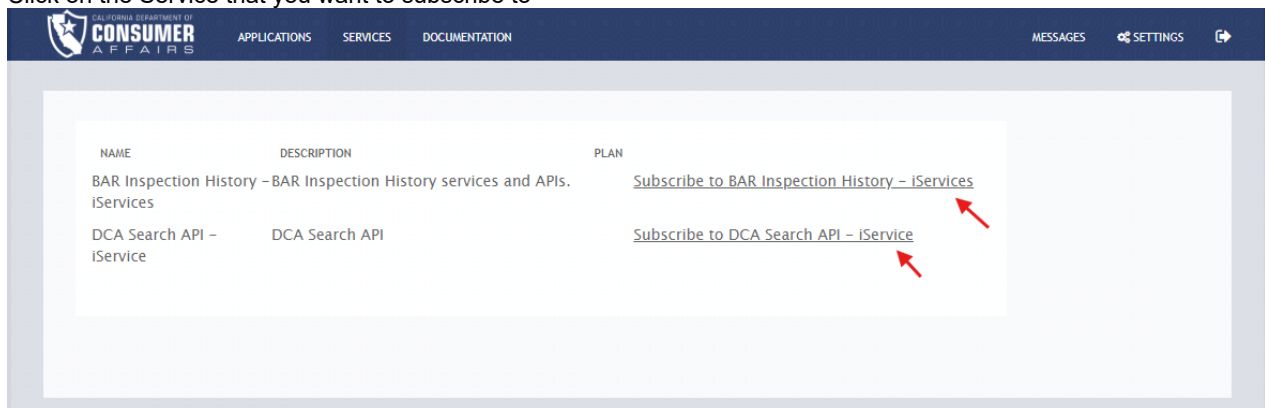
DCA iServices HOME PAGE

After **successful Sign In**, the **DCA iServices Home Page** will reflect the following **five option tabs**:

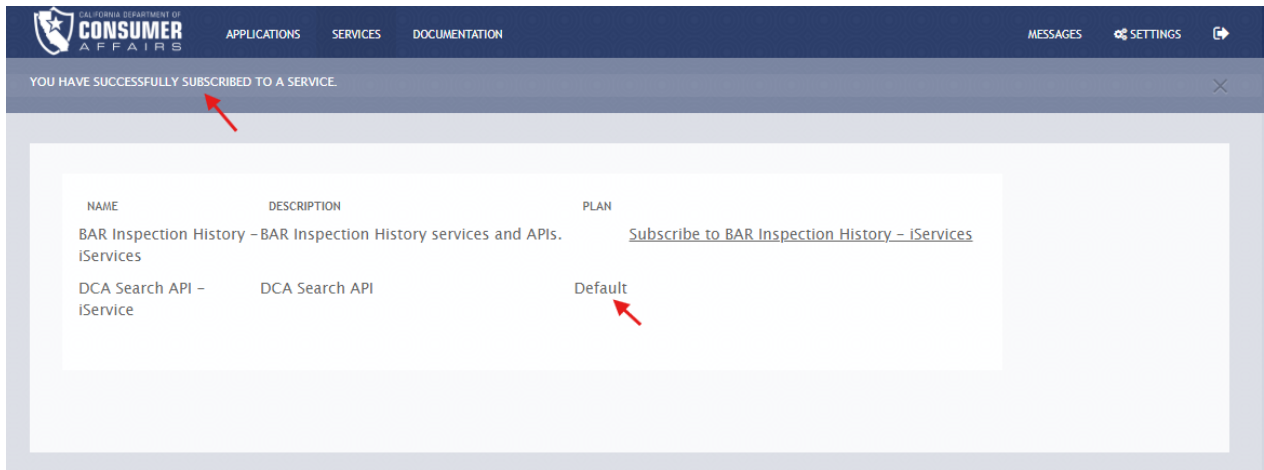
1. **Services** – Click tab to view your service subscription(s).
2. **Applications** - Click tab to view your API application. API applications require Service Subscription.
3. **Statistics** - Click tab to view account usage data (Only visible if you have approved applications).
4. **Documentation** - Click tab to view available DCA APIs and Services documentation.
5. **Messages** - Click tab to contact the DCA iServices API Team for assistance and monitor responses.
6. **Settings** - Click tab to manage your DCA API account details.

**1. SERVICES**

- Click the **Services** Tab
- Click on the Service that you want to subscribe to



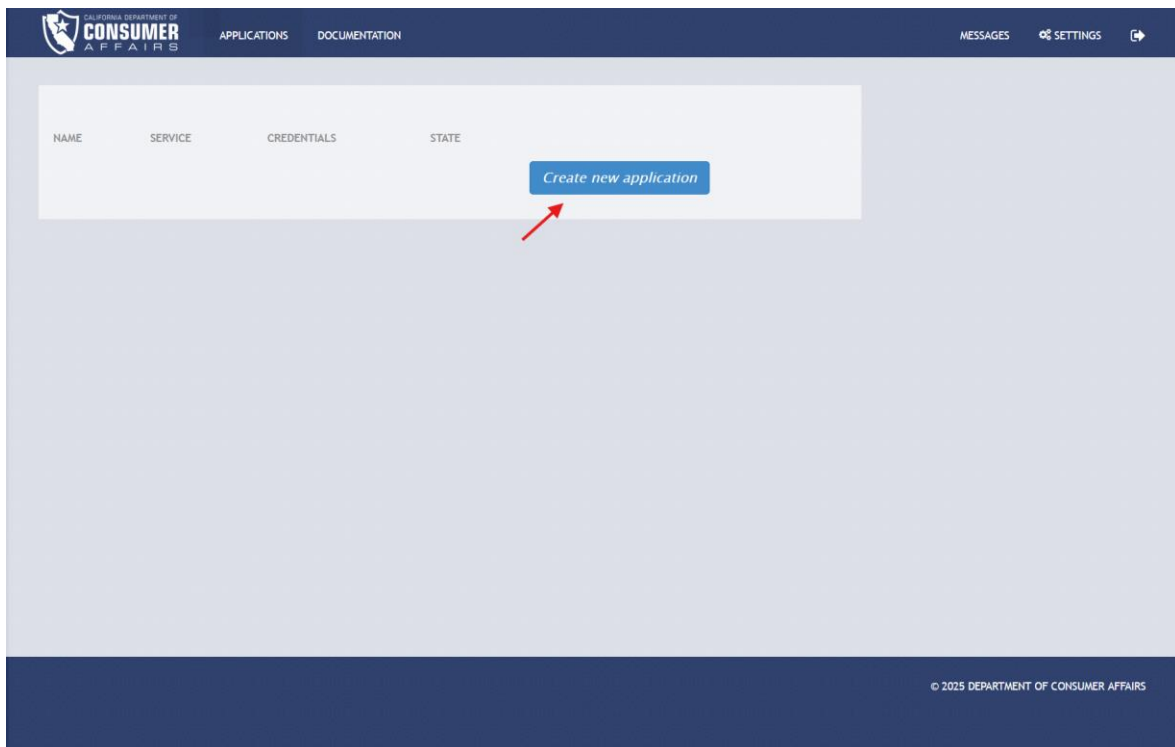
-
- Verify your subscription was successful



-
- Now you are ready to create an application.

2. APPLICATIONS

- Click the **Applications** Tab
- Click the **Create new application** button



- Select the service for your application. Note, this will only appear if you are subscribed to multiple services. If you only have one active subscription, skip to the next step.

SELECT SERVICE

In order to create an application, select one of the services you are subscribed to.

BAR Inspection History – iServices
iServices, BAR Inspection History services and APIs.

DCA Search API – iService
DCA Search API

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- Complete the New Application form:

NEW APPLICATION

PLAN default

APPLICATION NAME

DESCRIPTION

PLEASE PROVIDE A JUSTIFICATION FOR YOUR REQUEST. HOW DO YOU INTEND TO USE THE DCA DATA?

Create Application

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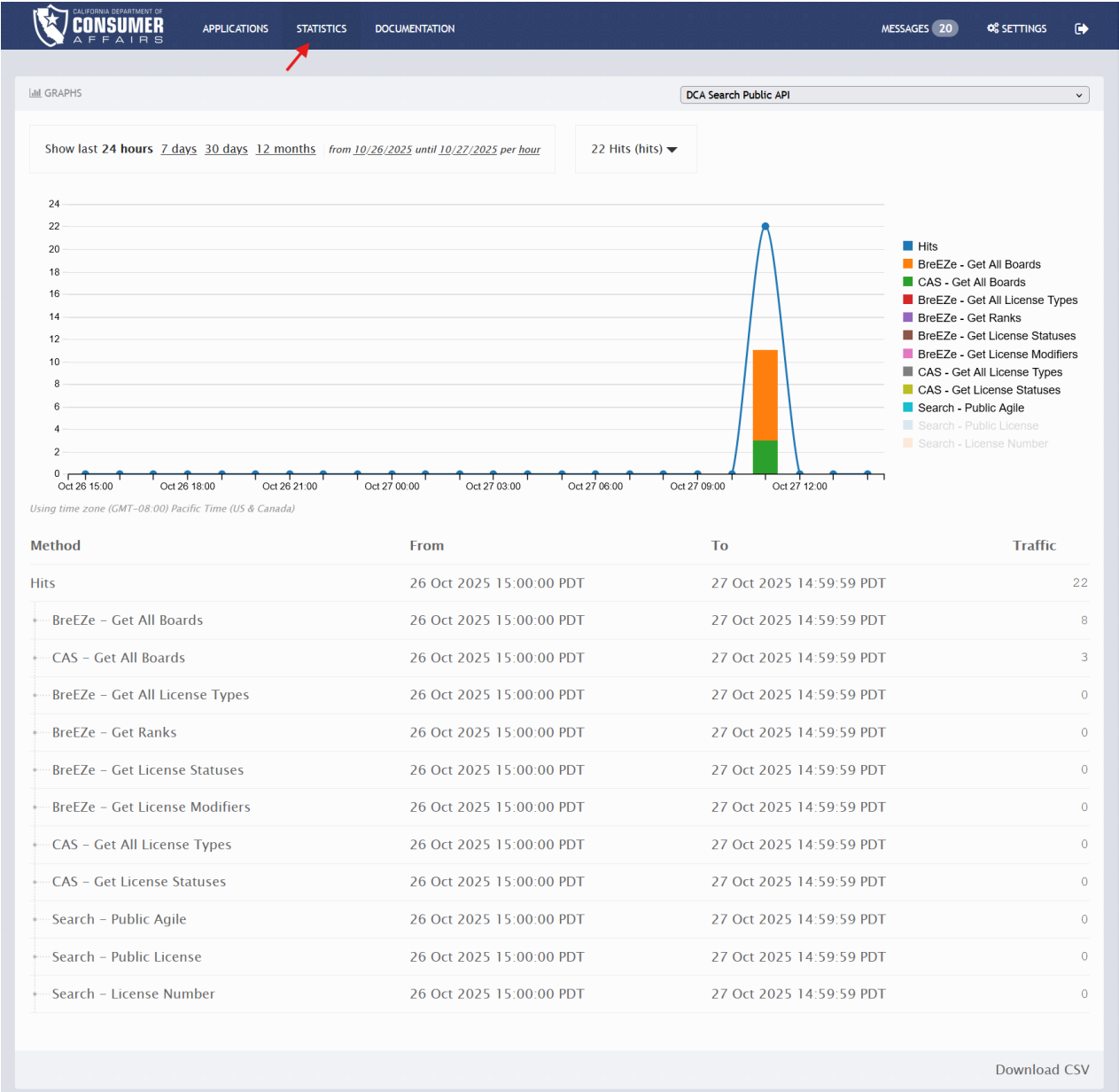
- Enter the name of your application
- Enter the description of your application
- Enter a justification for your request and how you plan to use the DCA data

- Click **Create application**
- Once created, your application will be in a Pending status, awaiting approval
- You can view your Application ID and Application Keys, however, they will not work until the application is approved by DCA's API Team.
- You can create multiple keys by clicking the Create new key button, Review
- Use the Edit button to update the information about your application

The screenshot shows the 'Applications' page in the DCA iServices interface. The page header includes the California Department of Consumer Affairs logo, navigation tabs for 'APPLICATIONS' and 'DOCUMENTATION', and user options for 'MESSAGES 1', 'SETTINGS', and a logout icon. A notification bar at the top states 'APPLICATION WAS SUCCESSFULLY CREATED.' The main content area shows details for a 'DCA Application' with a 'License verification' description and a 'Default' plan. The 'Status' is 'Pending', with a message: 'Your application is awaiting approval. This can take a little time – you will be notified by email.' Below this, it shows '0 usage alert(s)'. The 'Application ID' is 'c558a230' and the 'Application Keys' are '674886c74aaa4a89ff77a8ade590e0ac'. A 'Create new key' button is visible. The footer indicates '© 2025 DEPARTMENT OF CONSUMER AFFAIRS'.

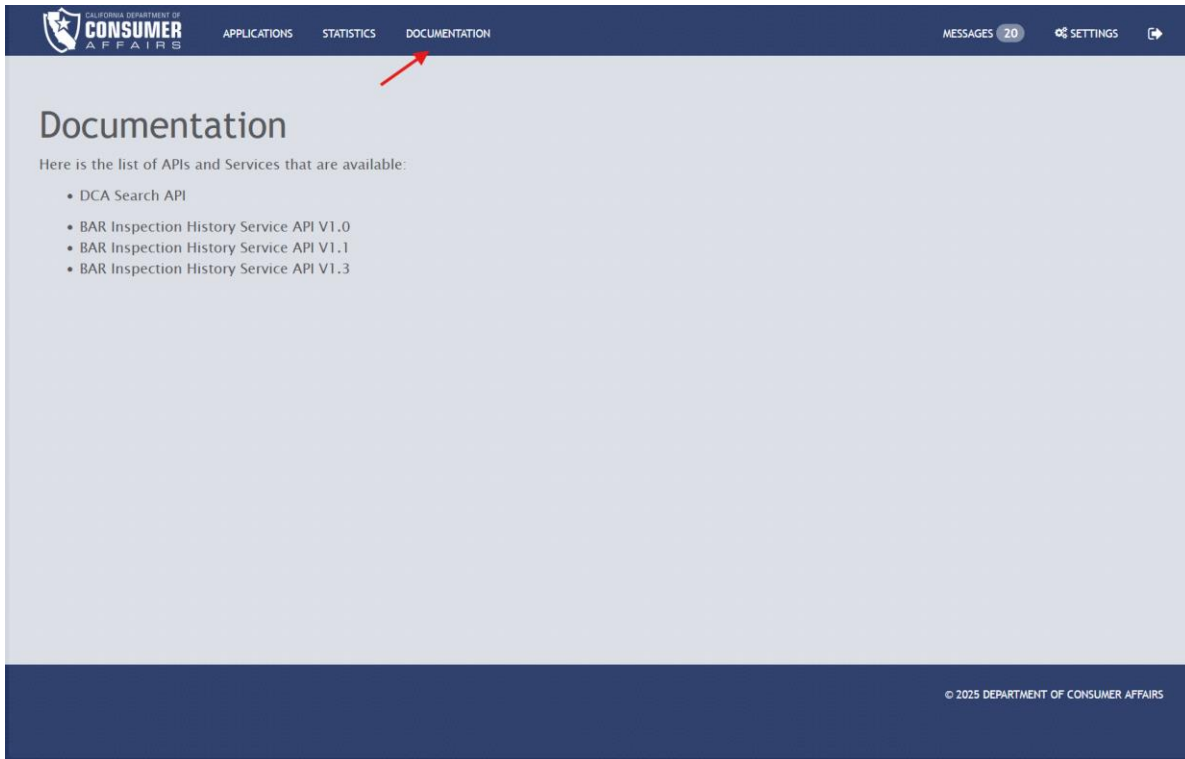
3. STATISTICS

- Click **Statistics** Tab to view account usage data.
Note: No data will show until after initial usage.



4. DOCUMENTATION

- Click **Documentation** Tab.
- Click on the **API documentation you need**



5. MESSAGES

- Click **Messages** Tab to contact the DCA iServices API Team for assistance and read responses.

TO Department of Consumer Affairs

SUBJECT

BODY

Send

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6. SETTINGS

- Click **Settings** Tab to edit your DCA API **Account Details** and/or **Users** information.

ACCOUNT DETAILS USERS

Edit Account

Organization Name DCA

Email user.email@dca.ca.gov

Please email to iservices@dca.ca.gov if you have any problems with your account or you would like to cancel it.

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7. MIGRATE FROM LEGACY API

If you are an existing user of the Legacy DCA Search API, you must migrate to the DCA Search API – iService (<https://iservices.dca.ca.gov/>). To do so, please follow the following steps:

- (Required) Replace the API base URL:
 - ✓ Old: <https://search-api.dca.ca.gov/>
 - ✓ New: <https://iservices.dca.ca.gov/api/search/v1/>
- (Required) Remove the Basic Auth token
- (Required) Add the following headers:
 - ✓ app_id – the Application ID from your iServices approved DCA Search API application
 - ✓ app_key – an Application Key from your iServices approved DCA Search API application
- (Optional) Consider the ratelimit-* headers sent over in the API response to ensure you are not going over the endpoint rate limits. Please refer to the DCA Search API documentation for description of each header (<https://iservices.dca.ca.gov/docs/search>).

WRAP UP

If you have any questions or encounter issues not addressed by this user guide, please contact the **DCA iServices API Team** at the following email address: iservices@dca.ca.gov